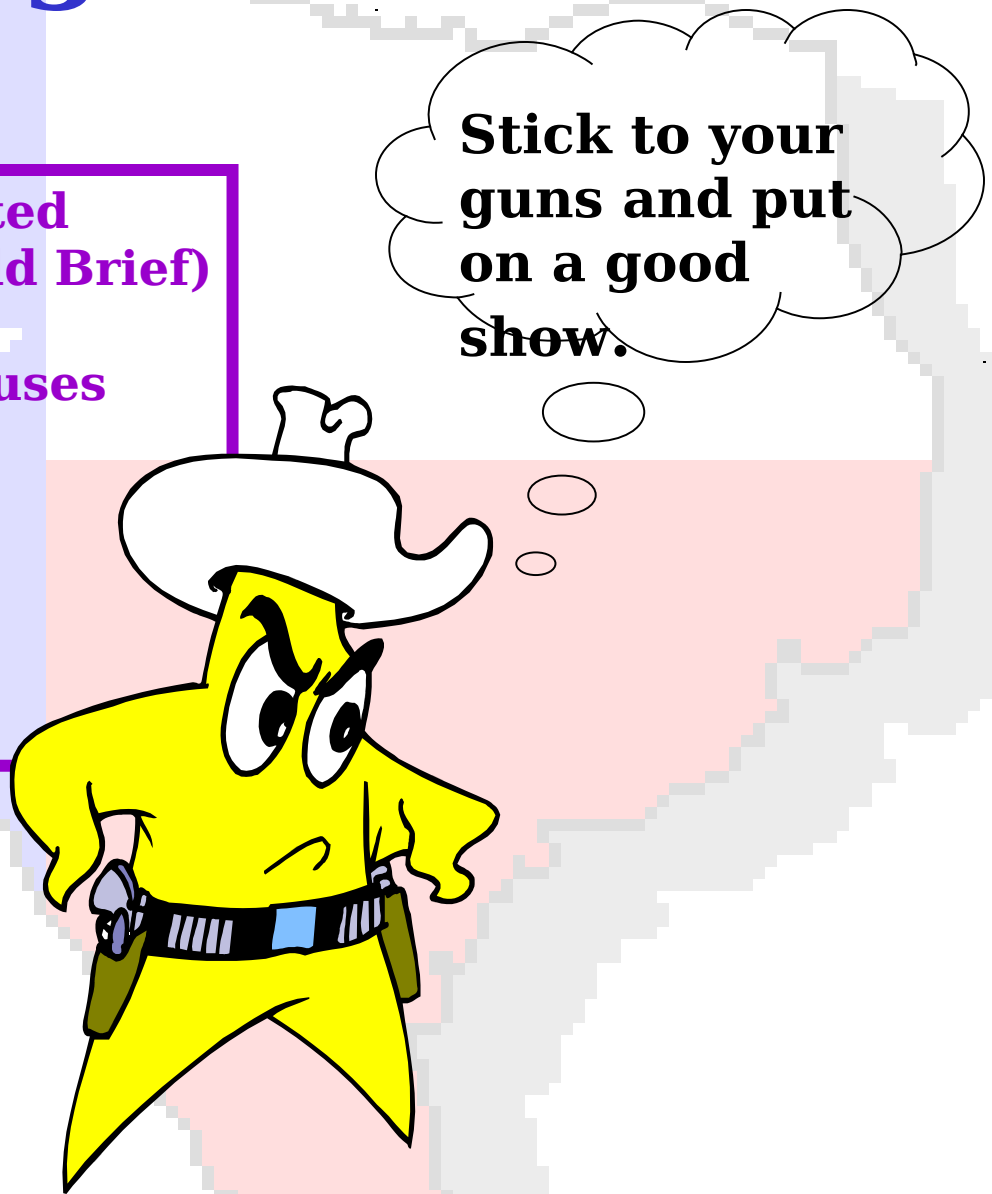
RELOCATION 101

Getting Started

- Meet with Top Senior Enlisted (best time and date to hold Brief)
- Send out invitations to Spouses
- Provide refreshments
- Provide give-a-ways
- Provide Bus Tour of Town



Key Players

Personal Services/Family Service – Hos

Red Cross

Relief Society

MCCS/MWR

Chaplain

Military Hospital/Cl

Tricare/Champus

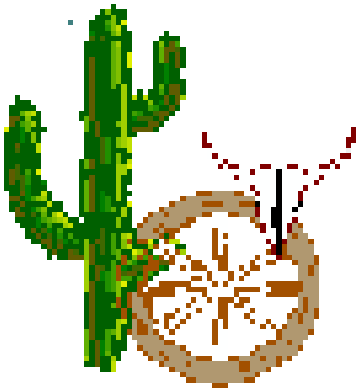
Military Police

Agencies from local

What Works!

Presentation by various Presenters - NOT

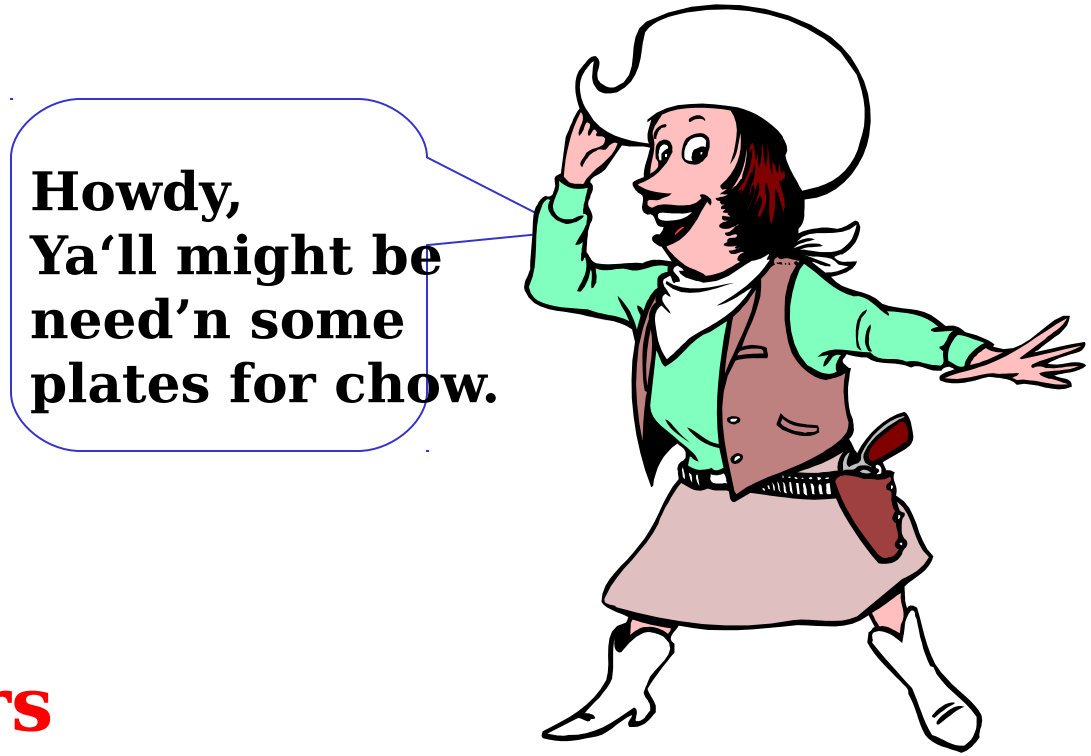
Welcome Brief as Information Fair - YES

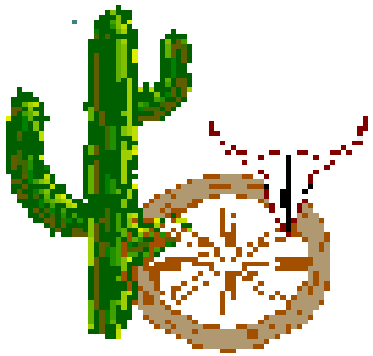


Loan Locker

Suggested Items:

- Futons
- Kitchen Kits
- Baby Items
- Table/Chairs
- Ironing Board/Irons
- Coffee Makers
- Toasters





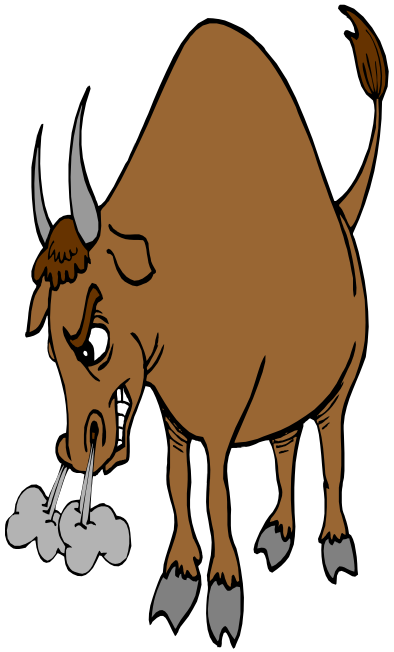
Loan Locker - Control

Procedures

Service Member's Information

Privacy Act

Be tough Or it could Become a Calamity !



Staying Connected on the Trail

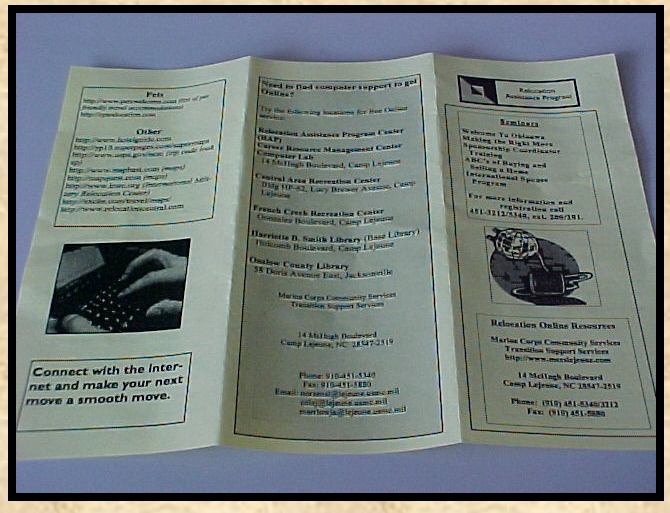
Presented by:
Jennifer Marrlow
Camp Lejeune, NC

- **Speed and a great start is what our service and families members want!**
- **Quantity and quality information sources.**
- **Skills to weed out unnecessary data.**

Don't let them be stranded and left without the necessities.

- **Give out Internet Addresses to Clients**
- **Have handouts readily available**
- **Sit down with client at a computer and show them some quick websites that are good for them to use.**

Relocation Online Resource Flyer


Pets
Other
Need to find computer support to get Online?
Connect with the Internet and make your next move a smooth move.
Reminders
Relocation Online Resources

- **Employment**
- **Financial**
- **Educational**
- **Government**
- **Child Care**
- **Real Estate**
- **Pets and other miscellaneous subjects**

Give your customers good search engines and brows

Show your clients how to do a search.

Use quotes to keep search words together –

“German cities”

Use plus to force inclusion of word -

“German cities + hotels”

Use minus to exclude words from search –

“Desert recipes - peaches

Use uppercase for acronym searchers

Steer your clients in the right dire

- ***Mil-homes.com* - A place to sell**

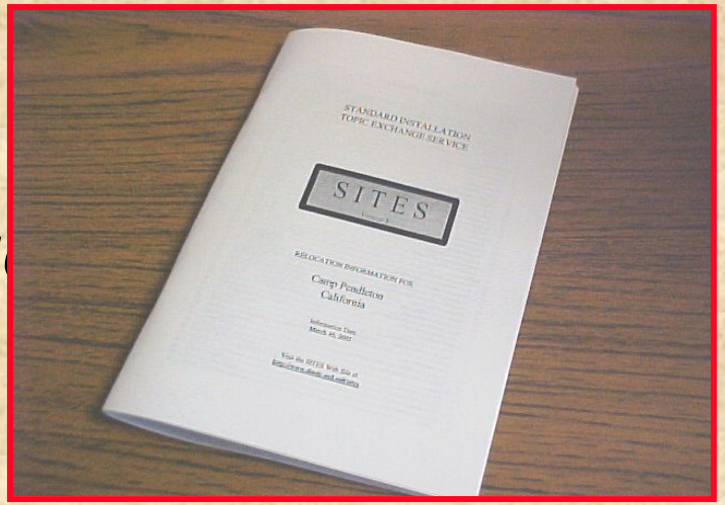
  or buy a home, specifically for military personnel, also

  apartments

- ***Militarycity.com* - This site is all inclusive: find a**

  home, find a career, locate a base, classifieds, R & R, different military branches' TIMES magazine, and so much more

Steer your clients in the right directio



- ***www.dmdc.osd.mil/sit***
  SITES booklets
- **www.housing.navy.mil/pcshouse**
- ***www.dtic.mil/perdiem*** **- Housing allowances, DoD per diem, DLA, COLA, lodging for all services**

Steer your clients in the right directio

- ***dticaw.dtic.mil/mtom* - Military Teens on the Move**
- ***www.travelwithkids.com* - Tips for traveling with kids**
- ***www.chamberofcommerce.com* - Chamber of Commerce's worldwide**
- ***www.afcrossroads.com* - FAMNET crossroads, all DoD installations, job, DoDDS school information, a spouse page, invaluable resource to all branches of the services.**

Connect with your new arrivals….

Give them a letter of welcome to the community agencies and activities.

"After a PCS Move"

Base Newspaper:
www.militarynews.com/globe

MCCS: mccslejeune.com

City: www.jacksonvilleonline.org

Local Newspaper: www.jdnews.com

County: www.onslowcountytourism.com

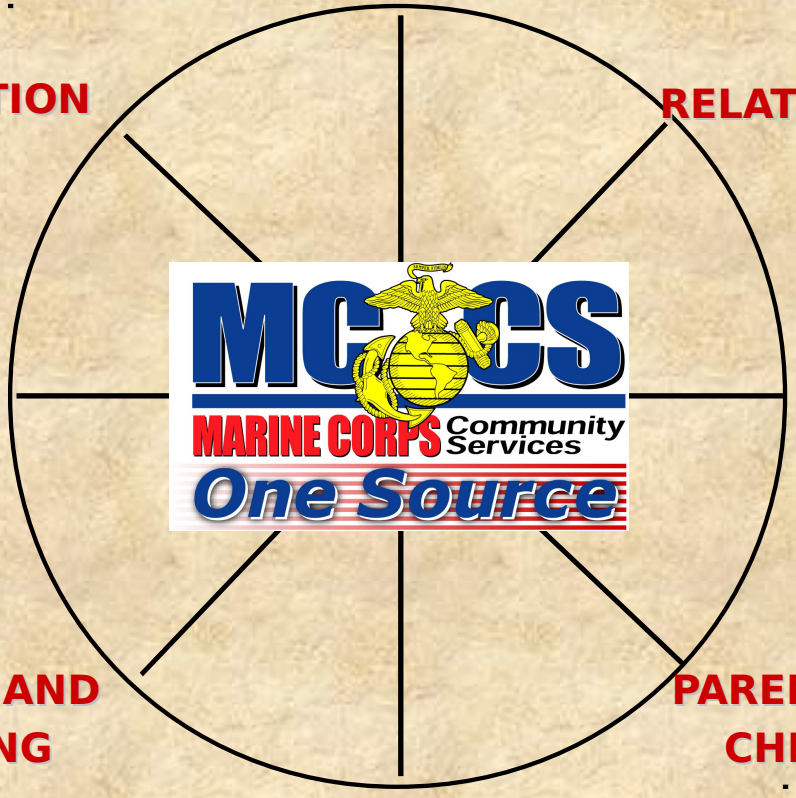
MCCS One Source SCOPE

EVERYDAY ISSUES

RELOCATION

RELATIONSHIPS

FINANCIAL MATTERS



ELDER CARE

EDUCATION AND SCHOOLING

PARENTING AND CHILD CARE

HEALTH AND WELLNESS

www.mccsonesource.com

When the dots are connecte

Your clients will have been made to feel that someone
es about their anxieties, frustrations, and apprehensi
that are common with moving to a new location.

Use technology in conjunction with the most important aspect,

The Personal Touch!

Happy Trails To You
(Smooth Move Workshop)

Presented by: Margy Pracchia

Advertise

equire Pre-registratio

Invite Speakers

affic Management Office (TM

Disbursing

Counselor

RAP Manager

Suggested Items

SITES Booklet

Breakdown of Entitlements

NO LONE RANGERS

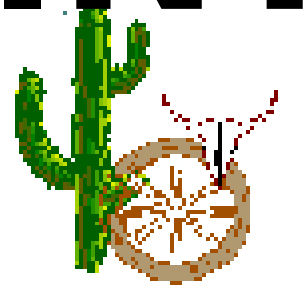
SPONSORSHIP

Presented by:

MARILYN THOMSON, (CRP)

MCAS Miramar - San Diego,

INTRODUCTION



- **Your previous experience**

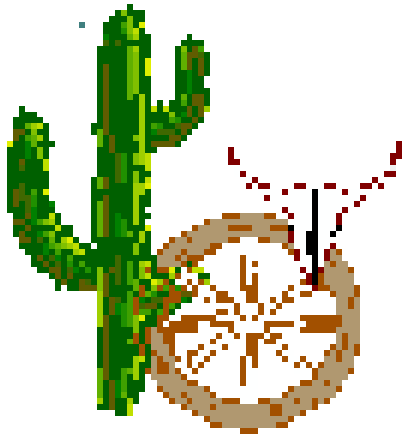
- **Sponsor’s previous experience**

TOPICS

- **Importance of a sponsor**
- **Training**
- **Evaluation/Certificate/Class format**

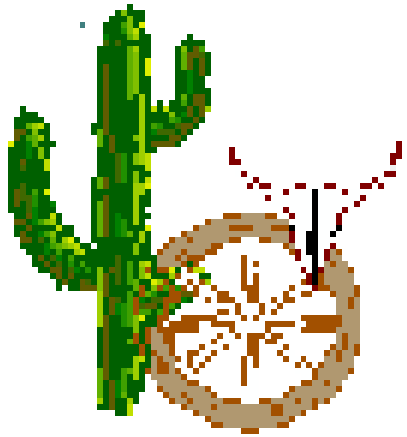
IMPORTANCE OF SPONSORSHIP

- **Provide information-reduces stress.**
- **Connection to the command.**
- **Retention and readiness-MCO 1320.**



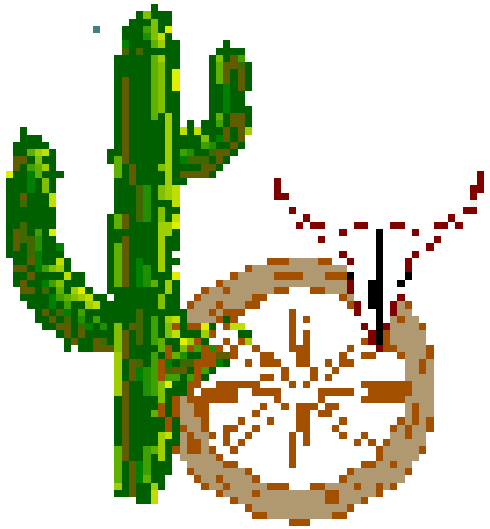
TRAINING

- **Before the new member arrives.**
- **Setting in and post arrival assistance.**
- **Do’s and Don’ts.**



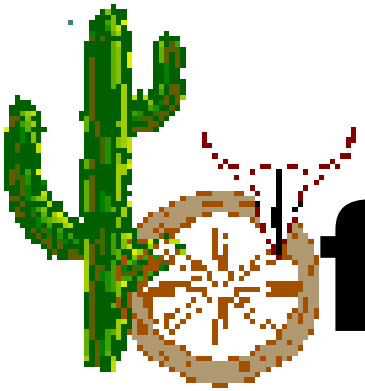
TRAINING Cont'd

- **Information.**
- **Quick access to phone numbers.**



HANDOUTS for SPONSORE E

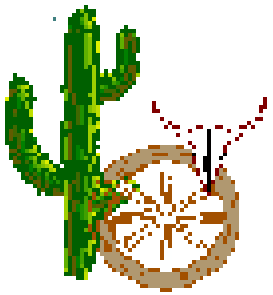
- Children and Relocation.
- WAP.
- Entitlement Flyer.



HANDOUTS for SPONSOR

- **“Moving and the Military Family”**
- **MCO**
- **Veterinary information**
- **Hotel flyer**
- **“About Military

NO LONE RANGERS for ANYONE



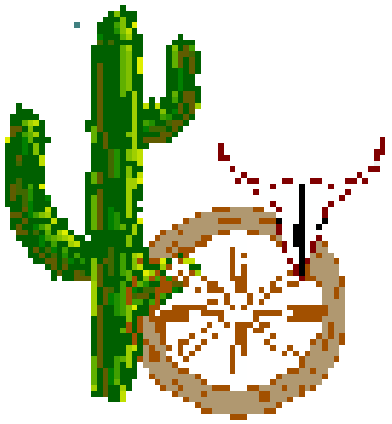
ASSISTANCE

- Marine corps order (letters)
- MCCS Departments
- Youth/Teen sponsorship request form

KEYS TO SUCCESS

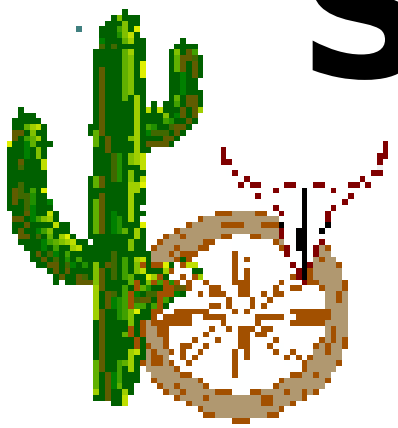
- **Be personable with an attitude f caring**
- **Put yourself in their shoes**
- **Gather accurate information**

CLASS FORMAT



- **Size**
- **Frequency**
- **Evaluations/Certificates**

SUMMARY



- **Information-reduce stress**
- **Connection-Increase readiness and retention**
- **Important Task**

Connecting Partnerships

Presented by

Sally

Good Internal Relations

Base Agencies

Key Volunteers/LINKS/Ombudsmen

Navy/Marine Corps Relief Society

Commissary Manager

Retired Affairs

Outside Resources

Community Connections

Customer Service

Tried and True

One More Question

The Golden Rule

Traveling Road Show

Wherever there is one or more…
Get off the beaten path
Go where they are

Make Surprise appearances

Pre-Deployment Briefs

PMEs

Lunchtime Hangouts

PIGGY BACK

Take advantage of others

Networking

Consider the basic needs.

This isn’t just a desk job.

Remember, keep in touch with your Relo buddies.

Happy Trails!